



Precision in Aircraft Support

In safe hands.

**SERVICE**  
TRUSTED CARE FAR BEYOND



## SERVICE

With over 50 years of OEM service experience and more than 11 service-centers worldwide, we are always available to take care of your issues. From proof-load testing to complete full service management, we provide a customized care solution that ensures the ongoing operation readiness of your equipment. We deliver total reliability.

With the comprehensive know-how that only the true expert can supply, we maintain, repair, train and optimize, so that you can take full advantage of the safety and efficiency of your products. For trusted care far beyond!

### We help you to...

- stay operational
- reduce down-times
- concentrate on your core business

## OUR SERVICE PORTFOLIO



**TRAINING:**  
Comprehensive product trainings, entry into service trainings, or refresher trainings help your crew to operate our products safely and at maximum efficiency.



**OEM-SERVICE:**  
With our worldwide service-center network we deliver one-of-a-kind support to multiple OEMs.



**ASSET MANAGEMENT:**  
Never lose sight of your tools again: Our asset management software continuously checks which of your tools require re-certification and which are ready for use.



**TOOL UPGRADE:**  
Our tool upgrade services including re-certification, repairs, overhauls and modifications, guarantee that your equipment remains unrivalled in terms of quality and reliability.



**SPARE SERVICES:**  
Our spare parts service ensures that a comprehensive range of spare parts is always ready for you. We guarantee at least 10 years spares supply for all HYDRO products.



**LOAN & LEASE SERVICES:**  
We have a wide range of loan equipment on stock. Within 24 h of a request, we send the equipment to anywhere in the world.



**ENGINE STAND REFURBISHMENT:**  
We offer full service or maintenance packages for engine transportation stands, including refurbishment, repair and modification for each manufacturer.

# YOUR BENEFITS

## + 365/24/7 support

- We have service-centers in all major time zones of the world
- That's why we can deliver support around the clock
- Our AOG desk offers support whenever you need it

## + Low shipping costs

- With our 11 service-centers worldwide, there's always a location near you
- No need for you to ship tools around the world for servicing

## + Minimal downtime

- You expect high availability for your tools. Worst case is when you can't use a tool for one or two weeks. That would mean extra trouble, and extra costs
- We ensure you:
  - a trouble-free operation
  - availability of rental GSE during service of your own equipment
  - shortest turnaround-times
  - on-site service available

## + Long product-life

- Annual inspections and preventive maintenance of your equipment ensures a long product life
- Our refurbishment service can even extend the product-life of your tool: Total costs roughly less than 60 % compared to buying a new tool



## + One-stop-shop for all services

- We deliver tool management, maintenance, repairs, upgrades, airframe service etc. for the whole range of Ground Support Equipment, as well as airframe and engine tools
- You won't need another supplier

## + Safe product use

Annual inspections and preventive maintenance ensure the health and safety of your product



## WHY CHOOSE HYDRO SERVICE?

### Official service provider for Airbus, Boeing and Rolls-Royce

What if you have a tool in use that has been modified as an old revision and is no longer allowed to be used? We have access to the latest documentations of Airbus, Boeing and Rolls-Royce, including drawings, manuals or bulletins. This is how we can keep you informed if your tool is no longer valid. As the official service provider for Airbus we ensure since 2013, that the tools at each Airbus warehouse globally are all inspected, certified and in flawless condition. This is why our service proudly delivers OEM quality.

### Short turnaround time

We guarantee: Maximum 14 days turnaround time for recertification and 30 days turnaround time for repairs. Globally - it doesn't matter which service-center you contact.

### Loan equipment available

The demand of maintenance of the future requires flexible maintenance solutions. We have a wide range of loan equipment on stock that is fully operational and ready for shipment in less than 24 hours to anywhere in the world.

### Worldwide service-center presence

All strategic aircraft hubs globally are covered with our truly global service-center presence. More than 100 dedicated people work in our service worldwide. Locations include Biberach (Germany), Hamburg (Germany), Toulouse (France), Castle Donington (UK), Singapore, Seattle (USA), Washington D.C. (USA), Toronto (Canada), Dubai (UAE), Paola (Malta), Tianjin (China), Tokyo (Japan).

### Best price/ service relation

What do you get when you choose HYDRO service? You get on top of all the others:

- A truly worldwide service network
- One-stop for all services for all tools
- Cost savings, and most important trouble savings

### Full service management

We manage your tools warehouse, so that you can be sure to always have all tools inspected, certified, and in flawless condition.

### Quality Assurance Engine Transportation Stands

[https://www.youtube.com/  
watch?v=pRTOfvhehfw](https://www.youtube.com/watch?v=pRTOfvhehfw)



Proof-load at our service-center in Washington D.C., USA

# OEM APPROVALS



Testing Capabilities Video

<https://www.youtube.com/watch?v=jal9SBN040g>



Typical proof load of an airframe tool



## WORLDWIDE FOOTPRINT



SALES REPRESENTATIVE



SERVICE CENTER



MAIN OFFICE

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